Under the Scottish Social Housing Charter

Your landlord should...



Treat you with fairness and respect



Ask what you think about its services



Let you know when repairs will be done and do them right first time



Let you know what other site residents think

£

Ask your views on any proposed rent rise



Tell you who you can contact if you have questions or a complaint

Report on how it is doing



Make sure site services can be used by everyone

To find out more

To find out more about the Scottish Social Housing Charter, our report on Gypsy/Travellers sites in Scotland or to get in touch, you can visit our website or give us a call.



www.scottishhousingregulator.gov.uk

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