

How we use your information

You provided us with personal information when you joined the Panel. As a Panel member you also provide us with information each time you complete a survey or take part in other research activities such as interviews or discussion groups. By joining and remaining a member of the Panel, you agree for this information to be used for the following purposes:

- to invite you to take part in Panel exercises and relevant Scottish Housing Regulator (SHR) activities
- to send you information updates about the Panel and the SHR
- to analyse research results
- to ensure the Panel membership includes a good mix of service users

You can leave the Panel at any point.

Your personal information is held and processed by Engage Scotland on behalf of the SHR, and will not be shared outside of Engage Scotland and the SHR staff undertaking relevant projects. Your information will be held as long as you remain a member of the Panel, and for up to 6 months after you leave to permit analysis of any ongoing surveys or consultations.

You have a number of rights in relation to the use of your personal information, including the right to be informed of how your personal information is being used and the right to request a copy of your personal information (and to correct any inaccuracies).

If you would like to find out more on how your information is used, or if you have any issues with the way your information is currently being handled, please contact Engage Scotland on 0800 433 7212 or email natpan@engagescotland.co.uk. Alternatively you can contact the SHR directly at shr@shr.gov.scot or 0141 242 5642.

If you remain unsatisfied with the way your data is being handled you can contact the SHR at shr@shr.gov.scot or 0141 242 5642.

You can find out more about how SHR handles personal information by reading the full [Privacy Policy | Scottish Housing Regulator](#)