

Our regulation of social housing in Scotland

Consultation questions

We welcome your general feedback on our proposals as well as answers to the specific questions we have raised. You can read our consultation paper on our website at www.housingregulator.gov.scot
Please do not feel you have to answer every question unless you wish to do so.

Send your completed questionnaire to us by **15 December 2023**.

By email @: regulatoryframeworkreview@shr.gov.scot

Or post to: Scottish Housing Regulator
2nd floor , George House
36 North Hanover Street, G1 2AD

Name/organisation name

Housemark

Address

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Millburn Hill Road

Coventry

Postcode CV4 7HS

Phone 07730 764225

Email kirsty.wells@housemark.co.uk

How you would like your response to be handled

To help make this a transparent process we intend to publish on our website the responses we receive, as we receive them. Please let us know how you would like us to handle your response. If you are responding as an individual, we will not publish your contact details.

Are you happy for your response to be published on our website?

Yes No

If you are responding as an individual ...

Please tell us how you would like your response to be published.

Pick 1

Publish my full response, including my name

Please publish my response, but not my name

1. Do you agree with our proposed approach on specific assurance in Annual Assurance Statements?

Generally yes, but we believe landlords could be asked to provide more detail about how they are using peer data to benchmark their own performance and report on how they are sharing this information with their boards and elected members.

2. Do you agree with our proposal to initiate a comprehensive review of the Annual Return on the Charter which we will consult on next year?

Yes and Housemark would welcome the opportunity to participate in the expert groups. As SHR is aware, Housemark and Scotland's Housing Network developed building safety measures in partnership with members so can use this expertise within the groups.

3. Do you agree with our proposed amendments to strengthen the emphasis on landlords listening to tenants and service users to include a requirement that landlords:

- a. provide tenants, residents and service users with appropriate ways to provide feedback and raise concerns, and
- b. ensure that they consider such information and provide quick and effective responses?

Yes

4. Do you agree with our proposed approach to Notifiable Events?

We feel there needs to be greater clarity about what constitutes a notifiable event

5. Do you agree with our proposed approach to regulatory status?

Yes as long as it provides greater clarity to all stakeholders

6. Do you agree with our proposed approach to Significant Performance failures?

Yes

7. Do you agree with our proposed changes to the guidance on *Annual Assurance Statements*?

Yes

8. Do you agree with our proposed changes to the guidance on *Consultation where the Regulator is directing a transfer of assets*?

Yes

9. Do you agree with our proposal to maintain *the Determination* at this time?

10. Do you agree with our proposed changes to the guidance on *Determination of what is meant by a step to enforce a security over an RSL's land*?

Yes

11. Do you agree with our proposal to maintain the guidance on *Financial viability of RSLs*?

Yes

12. Do you agree with our proposed changes to the guidance on *Group structures*?

Yes

13. Do you agree with our proposed changes to the guidance on *How to request an appeal of a regulatory decision*?

Yes

14. Do you agree with our proposal to maintain the guidance on *How to request a review of a regulatory decision*?

Yes

15. Do you agree with our proposed changes to the guidance on *Notifiable events*?

Yes

16. Do you agree with our proposed changes to the guidance on *Preparation of financial statements*?

Yes

17. Do you agree with our proposal to maintain the guidance on *Section 72 reporting events of material significance*?

Yes

18. Do you agree with our proposed changes to the guidance on *Tenant consultation and approval*?

Yes

19. Would you like to give feedback on any aspect of our impact assessments? Are there other potential impacts that we should consider?

Thank you for taking the time to give us your feedback!