

Hello

We have received the proposals on the regulatory framework, we are broadly supportive of the intended approach across the board. We note the fact that there will be advance notice should explicit assurance be required within the Annual assurance statement on a specific issue or issues (it would be helpful to understand the proposed period of advance notice). We are supportive of the amendments to strengthen the emphasis on landlords listening to tenants, residents and service users and ensuring that this information is considered, and an effective and quick responses is provided, strengthening participation is crucial. We also agree with the proposal to initiate a comprehensive review of the Annual return on the charter, and look forward to the opportunity to provide input on the review of indicators as this piece of work progresses. The inclusion of measurers relating to tenant and resident safety, and damp and mould but the recognition that these will need to be carefully developed with cross service working groups will be key to ensure the measures are meaningful and can be reported upon, particularly given the impact and complexities around damp and mould.

Thanks
Rachel